

**State Authorization by State, Complaint Contact Information and
State Licensing Boards
Updated December 2023**

Alabama

Licensing Agency

Alabama Commission on Higher Education (ACHE)

P. O. Box 302000

Montgomery, AL 36130-2000

334-242-1998

[ACHE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Alabama SARA Portal Agency](#)

Alaska

Licensing Agency

Alaska Commission on Post-Secondary Education (ACPE)

P.O. Box 110505

Juneau, AK 99811-0505

800-441-2962

[ACPE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)

Licensing Agency

California Department of Education (CDE)

Special Education Division

1430 N. Street, Suite 2401

Sacramento, CA 95814-5901

Fax: 916-327-3704

[CDE Website](#)

As an out-of-state public institution, WCU is not under the purview of the California Bureau of Private Postsecondary educations, thus Bureau approval for WCU to offer its programs to residents of California is not required. Therefore, WCU is in compliance with California. regulations concerning postsecondary distance education.

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Department of Student Affairs](#)

Colorado**Licensing Agency**

Colorado Department of Higher Education(CDHE)

1600 Broadway, Suite 2200

Denver, CO 80202

303-866-2723

[CDHE Website](#)

[Colorado Revised Statute 8-40-302](#)

insurance while completing an on-ground internship, clinical, or practicum experience.

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)

Licensing Agency

Connecticut Office of Higher Education (CTDHE)

450 Columbus Blvd.

Suite 510

Hartford, CT 06103

860-947-1822

Washington, DC 20002
202-724-2095
[OSSE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [District of Columbia SARA Portal Agency](#)

Florida

Licensing Agency

Florida Department of Education, Commission for Independent Education (FLDOE)
325 W. Gaines Street
Suite 1414
Tallahassee FL 32399-0400
888-224-6684
[FLDOE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Florida SARA Portal Agency](#)

Georgia

Licensing Agency

Georgia Nonpublic Postsecondary Education Commission (GNPEC)
2082 East Exchange Place
Suite 220
Tucker, Georgia 30084-5305
770-414-3208
[GNPEC Website](#)

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Indiana SARA Portal Agency](#)

Iowa

Licensing Agency

Iowa College Aid Commission (ICA)

475 SW Fifth St

Suite D

Des Moines, IA 5030

515-725-3400

[ICA Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Iowa SARA Portal Agency](#)

Kansas

Licensing Agency

Kansas Board of Regents (KBOR)

1000 SW Jackson Street

Suite 520

Topeka, KS 66612-1368

785-296-4917

[KBOR Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Kansas SARA Portal Agency](#)

Kentucky

23 State House Station
Augusta, ME 04333-0023
207-624-6607
[MDOE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Maine SARA Portal Agency](#)

Maryland

Licensing Agency

Maryland Higher Education Commission (MHEC)
6 North Liberty Street
Baltimore, MD 21201
410-767-3268
[MHEC Website](#)

Refund Policy:The refund policy for Maryland students is as follows: Proportion of Total Course, Program, or Term completed as of Date of Withdrawal or Termination Tuition Refund: Less than 10%=90% refund; 10% up to but not including 20%=80% refund; 20% up to but not including 30%=60% refund; 30% up to but not including 40%=40% refund; 40% up to and including 60%=20% refund; More than 61%=No refund

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Maryland SARA Portal Agency](#)

Massachusetts

Licensing Agency

Massachusetts Department of Higher Education (MDHE)

One Ashburton Place

Room 1401

Boston, MA 02108

617-994-6950

[MDHE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Massachusetts SARA Portal Agency](#)

Michigan**Licensing Agency**

Michigan Department of Licensing & Regulatory Affairs (LARA)

Ottawa Building

611 W. Ottawa

P.O. Box 30004

Lansing, MI 48909

517-241-6806

[LARA Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Michigan SARA Portal Agency](#)

St. Paul, MN 55108-5227
651-259-3975
[MOHE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Minnesota SARA Portal Agency](#)

Mississippi

Licensing Agency

Mississippi Institutions of Higher Learning Commission (IHLC)
3825 Ridgewood Road
Jackson, MS 39211
601-432-6198
[IHLC Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Mississippi SARA Portal Agency](#)

Missouri

Licensing Agency

Missouri Department of Higher Education(DHEWD)
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
573-751-2361
[DHEWD Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Missouri SARA Portal Agency](#)

Montana

Licensing Agency

Montana University System (MUS)
Office of the Commissioner of Higher Education
560 N. Park Ave
PO Box 203201
Helena, MT 59620
406-449-9124
[MUS Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Montana SARA Portal Agency](#)

Nebraska

Licensing Agency

P.O. Box 95005
Lincoln, NE 68509-5005
402-471-2847
[CCPE Website](#)

-Secondary Education (CCPE)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Nebraska SARA Portal Agency](#)

Nevada

Licensing Agency

Nevada System of Higher Education (NSHE)
8778 South Maryland Parkway
Suite 115
Las Vegas, NV 89123
702-486-7330
[NSHE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Nevada SARA Portal Agency](#)

New Hampshire

Licensing Agency

New Hampshire Department of Education (NHDOE)
01 Pleasant Street
Concord, NH 03301
603-271-3494
[NHDOE Website](#)

Student Complaint Information

Oklahoma

Licensing Agency

Oklahoma State System of Higher Education (OSSHE)

655 Research Parkway

Suite 200

Oklahoma City, OK 73104

405-225-9100

[OSSHE Website](#)

Student Complaint Information

- ◁ [North Carolina Post-Secondary Education](#)
- ◁ [SARA North Carolina Portal Agency](#)
- ◁ [Oklahoma SARA Portal Agency](#)

Oregon

333 Market Street
Harrisburg, PA 17126
717-783-8228
[PDE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Pennsylvania SARA Portal Agency](#)

Puerto Rico

Licensing Agency

Puerto Rico Council on Education (CEPR)
PO BOX 19900
San Juan PR 00910-1900
787-641-7100
[CEPR Website](#)

Student Complaint Information

- < [Puerto Rico Council on Education](#)
- < [Puerto Rico Complaint Agency](#)
- < [SARA North Carolina Portal Agency](#)

Rhode Island

Licensing Agency

Rhode Island Office of the Postsecondary Commissioner (RIOPC)
560 Jefferson Blvd
Suite 100
Warwick, RI 02886

401-456-6010
[RIOPC Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Rhode Island SARA Portal Agency](#)

South Carolina

Licensing Agency

South Carolina Commission on Higher Education(CHE)
1122 Lady Street
Suite 300
Columbia, SC 29201
803-737-2281
[CHE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [South Carolina SARA Portal Agency](#)

South Dakota

Licensing Agency

South Dakota Board of Regents (SDBOR)
Capitol Building
500 East Capitol Avenue
Suite 204
Pierre, SD 57501-5070
605-773-3537
[SDBOR Website](#)

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Utah SARA Portal Agency](#)

Vermont

Licensing Agency

Vermont Agency of Education (VAOE)
219 North Main Street
Suite 402
Barre, VT 05641
802-479-1030
[VAOE Website](#)

Student Complaint Information

- < [North Carolina Post-Secondary Education](#)
- < [SARA North Carolina Portal Agency](#)
- < [Vermont SARA Portal Agency](#)

Washington

Licensing Agency

Washington Student Achievement Council (WSAC)
917 Lakeridge Way Southwest
Olympia WA 98501
360-753-7869
[WSAC Website](#)

West Virginia

Licensing Agency

West Virginia Higher Education Policy Commission (WVHEPC)

1018 Kanawha Boulevard East

Suite 700

Charleston, WV 25301

304-558-2101

[WVHEPC Website](#)

Student Complaint Information

- ◁ [North Carolina Post-Secondary Education](#)
- ◁ [SARA North Carolina Portal Agency](#)
- ◁ [West Virginia SARA Portal Agency](#)

Wisconsin

Licensing Agency

Wisconsin Educational Approval Board(WEAB)

122 W. 25th St.
Suite E200
Cheyenne, WY 82002
307-777-7675
[WDOE Website](#)

Student Complaint Information

- ◁ [North Carolina Post-Secondary Education](#)